

FAQ's About Caring for & Winterization of your Tuff Pool

What type of chemicals should I use in a Tuff Pool?

- You have a VINYL LINER pool, any chemical used with Vinyl pools is fine to use. Furthermore: Pre-dissolve all dry chemicals before putting them into the pool. Failure to do so may result in bleaching or damaging your liner. Always have your pool running when adding chemicals, liquid or dry.

What chemical levels do I need to keep my pool at?

- Keep water balanced within NSPI standards for vinyl liner pools (see your local pool shop for details). **ALL aspects for care of a Tuff Pool are the same as any Above Ground Vinyl Lined Pool.**
- Depending on accessories and equipment the basics are 1 to 3 ppm for Chlorine and 7.4 to 7.8 for pH.
- Do not leave pool filled with water without proper chemical treatment and pool maintenance.

Can I leave the pool set up without water in it?

- Do not leave pool set up empty, for any period of time, under any circumstances.

Can I “winterize” or “close” my Tuff Pool?

- Take the pool down if in an area where harsh winter weather occurs. Know that “Winterizing” is specific to the climate the pool is located in. Tuff Pools are treated the same as any other Above Ground Pool. Visit your local pool shop and tell them you would like to “Winterize” or “Close” your Above Ground Pool for the season. They will be able to get you what you need and instruct you based on your locations climate, see below but also again **see your local pool shop for details.**
- If you DO choose to winterize, here a few basic tips:
 - Disconnect all hoses, skimmers and equipment from the pool. Be sure to dry and drain all equipment and store it in a garage or shed.
 - Make sure your water in the pool is clean, clear and algae free. Add the appropriate Vinyl Pool Winterizing Chemicals, per the instructions on the box or under the advice of a local pool shop.
 - You must drain the pool below all wall fittings and view ports windows (if applicable). Sometimes the weather does not dictate draining, in which case equip the wall fittings with plugs. (So water can not freeze inside the wall fitting) **NOTE: FREEZING WATER LEFT ABOVE WALL FITTINGS CAN CAUSE SEVERE DAMAGE TO YOUR LINER AND WILL VOID YOUR WARRANTY.**
 - Cover with your custom Tuff Pool winter cover and use pool cover air bags or beach balls under the cover to keep it from collecting water. Some parts of the country prefer to put 2” of water on top of the cover and freeze it. Contact friends, neighbors or a local pool shop to find out what is best for your climate.

What if I decide to take the pool down and store it, instead of winterizing?

- Before disassembling the pool please read the following: Once the pool is drained, reach in each corner pocket and pull the liner away from the top rail tubes. Once the liner is loose from the top rail walk around the outside perimeter of the pool moving the wall back and forth to loosen the top rail and corner joints. Begin disassembling rectangle or oval pools by taking of all of the corners.
- **BE VERY CAREFUL TO SLOWLY AND CAREFULLY PULL CORNERS FROM TOP RAILS, JOLTING OR FORCING THE CORNER OUT OF THE TOP RAIL CAN CREATE A TEAR IN THE CORNER OF THE LINER.** Once corners are off, lift top rails off of the legs and disassemble the remainder of the pool. Make sure the liner is rinsed and fully dry before storing.
- When storing your pool, thoroughly clean and dry liner and carefully roll up. Store your pool in a dry safe place. Always store the hard parts and the liner in separate boxes.